

## DSS Statistics July 2025

### CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

# 19 Reports screened this month  
 # 8 Screened Out # 11 Screened In  
 # 3 Investigations # 8 Family Assessment  
 # 5 Assists  
 Families  
 # 8 In-Home cases handled during the month  
 # 28 Investigations/Assessments Cases handled during the month

### FOSTER CARE & ADOPTIONS

# <u>39</u> Children in custody		
# <u>13</u> Relative Placements	# <u>0</u> Out of County	# <u>13</u> In County
# <u>1</u> Trial home placement	# <u>0</u> Out of County	# <u>1</u> In County
# <u>16</u> Foster Care	# <u>12</u> Out of County	# <u>4</u> In County
# <u>5</u> Therapeutic Care	# <u>5</u> Out of County	# <u>0</u> In County
# <u>4</u> CARS/Age 18-21	# <u>3</u> Out of County	# <u>1</u> In County
# <u>0</u> Hospital- Inpatient		

	# <u>4</u> Respite
# <u>11</u> Licensed Foster Homes	# <u>8</u> Number of Children In Homes Licensed by Ashe County
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	
# <u>0</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>69</u> Children receiving Adoption Assistance	
# <u>5</u> Guardianship Assistance	
# <u>0</u> Private Adoptions/Home Studies	
# <u>3</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>0</u> Parent Support Worker Caseload	* position vacant
# <u>16</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

**Family Support Services Unit**  
**Month: July 2025**

**Services Intake**

# 301 General Services Intake (*home repair, food, clothes, etc.*)  
# 4 Domestic violence victims served # 7 Homeless served

**TANF Programs**

# 67 WFFA, Emergency Assistance, Services to Low Income Families  
Case Management & Job Search, Assessments & Information

**Subsidized Child Care Assistance**

\$ 68,417.00 Expenditures  
\$ 68,417.00 Non Smart Start \$ 0.00 Smart Start  
# 16 Children on Waiting List # 106.00 Children Served

**Energy Assistance Programs**

# 16 Crisis Intervention Program (CIP) # 18 Operation Round-Up (ORU)  
# 0 LIEAP # 104 Energy Calls, CM, etc.  
# \_\_\_\_\_

**Referrals**

# 361 Referrals to community agencies  
(*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

**Performance Measures**

	Goal
<b>Energy</b>	
<u>100</u> % Timeliness of Applications	95%
<b>Work First</b>	
<u>100</u> % Timeliness of Applications	95%
<u>100</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<b>Subsidized Child Care Assistance</b>	
<u>100</u> % Timeliness of Applications	95%

## DSS STATISTICS July 2025

### ADULT SERVICES

July-25 2025-2026

#### APS REPORTS:

Received	13	13
Accepted	5	5
Screened Out	8	8
Outreach Visits/Calls/Referrals	8	8

July-25

SAIH Clients Served	36
In Home Aide Clients Served	11
Adult Care Homes Monitored	6
Payees Cases	44
Adult Guardianship Cases	56
Adult Case Management Cases	48

#### CHILD SUPPORT ENFORCEMENT

	July-25	July-24	Goal	% of collection goal actually collected	% of year complete d
Collections	\$115,943.29	\$126,183.09	\$1,287,145.11 (Cumulative Total \$115,943.29)	9%	8%
CSUP Payment%	73.45%	74.24%	On Track		
Arrears Payment %	33.33%	38.79%	On Track		
Cases under Order	95.07%	96.54%	On Track		
Paternity/Establishment%	91.78%	86.89%	On Track		

# JULY 2025 MONTHLY STATISTIC

## FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
<u>FNS EXPEDITED APPLICATION TIMELINESS</u>	90.48%	95%
<u>FNS REGULAR APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS RECERTIFICATION TIMELINESS</u>	99.04%	95%
<u>FNS CLAIMS ESTABLISHED TIMELINESS</u>	100.00%	95%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> <u>MAD</u>	100.00%	85%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> <u>ALL OTHERS</u>	96.00%	85%
<u>SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY</u>	100.00%	85%
<u>SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY</u>	100.00%	85%

## PROGRAM INTEGRITY

<u>Number of Fraud Reports/Referrals Received</u>	2
<u>Number of Fraud Reports/Referrals Accepted</u>	2
<u>Number of Fraud Reports/Referrals Rejected</u>	0
<u>Number of Fraud Reports/Referrals In Progress</u>	5
<u>Number of Report Referral Cases Investigated</u>	3
<u>Number of Claims Established</u>	1
<u>Overpayment Amount/Actual Dollar Amount of Claims Established</u>	\$269.00
<u>Total Number of Active Fraud Cases</u>	35
<u>Amount Collected on All Active Fraud Claims</u>	\$1,255.05

Date Submitted: 9/15/2025

# Disaster Case Management Statistics

## As of July 2025

### HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	212
LANSING	140
FLEETWOOD	41
CRUMPLER	30
WEST JEFFERSON	86
JEFFERSON	46
TODD	18
WARRENSVILLE	49
GRASSY CREEK	19
LAUREL SPRINGS	16

### County Wide Totals

**657** Household OUTREACHES in Ashe NC  
**1347** Individual OUTREACHES in Ashe NC  
**4120** FEMA Applicants in Ashe NC

### Referrals

**199** Samaritan's Purse Joint Cases  
**152** Baptists on Missions Joint Cases  
**110** NC State Case Management Joint Cases

### HOUSING ASSISTANCE:

**96** Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)  
**00** Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)  
**05** Approved New Constructions  
     **01** Baptists on Mission Partnership Homes  
     **01** Baptist Men's Association Partnership Homes  
     **03** Samaritan's Purse Partnership Homes  
     **00** ReNew NC Partnership Homes

### DISASTER CASE MANAGEMENT

**77** Households Actively Engaged in Case Management

#### July 2025:

**19** New Cases Open  
**18** New Cases Closed