

## DSS Statistics February 2025

### CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

# 19 Reports screened this month  
 # 3 Screened Out # 16 Screened In  
 # 4 Investigations # 12 Family Assessment  
 # 5 Assists  
 Families  
 # 5 In-Home cases handled during the month  
 # 24 Investigations/Assessments Cases handled during the month

### FOSTER CARE & ADOPTIONS

# <u>39</u> Children in custody		
# <u>11</u> Relative Placements	# <u>1</u> Out of County	# <u>10</u> In County
# <u>2</u> Trial home placement	# <u>2</u> Out of County	# <u>0</u> In County
# <u>15</u> Foster Care	# <u>14</u> Out of County	# <u>1</u> In County
# <u>5</u> Therapeutic Care	# <u>5</u> Out of County	# <u>0</u> In County
# <u>6</u> CARS/Age 18-21	# <u>4</u> Out of County	# <u>2</u> In County
# <u>0</u> Hospital- Inpatient		

# 12 Licensed Foster Homes # 3 Number of Children in Homes Licensed by Ashe County  
 # 3 Potential Foster Families that have completed Pre-Service; Licensure Pending  
 # 0 Potential Foster Families that have not completed Pre-Service; Licensure Pending  
 # 71 Children receiving Adoption Assistance  
 # 5 Guardianship Assistance  
 # 0 Private Adoptions/Home Studies  
 # 2 Assists to Other State or Counties  
 # 0 CPS Adoptions Completed  
 # 46 Parent Support Worker Caseload

# 16 Children in DSS custody receiving LINKS Services  
 # 1 Children who have received permanency (not in DSS custody) receiving LINKS Services

## DSS STATISTICS February 2025

### ADULT SERVICES

February-25 2024-2025

#### APS REPORTS:

Received	27	144
Accepted	9	35
Screened Out	18	109
Outreach Visits/Calls/Referrals	10	74

February-25

SAIH Clients Served	32
In Home Aide Clients Served	14
Adult Care Homes Monitored	6
Payees Cases	47
Adult Guardianship Cases	57
Adult Case Management Cases	41

#### CHILD SUPPORT ENFORCEMENT

		February-25	February-24	Goal	% of collection goal actually collected	% of year complete d
Collections		\$103,844.49	\$112,232.56	\$1,287,145.11 (Cumulative Total \$887,100.59)	69%	67%
CSUP Payment%		71.57%	73.56%	On Track		
Arrears Payment %		68.51%	70.63%	On Track		
Cases under Order		96.90%	93.05%	On Track		
Paternity/Establishment%		92.56%	90.31%	On Track		

**Family Support Services Unit**  
**Month: February 2025**

**Services Intake**

# 302 General Services Intake (*home repair, food, clothes, etc.*)  
 # 1 Domestic violence victims served # 12 Homeless served

**TANF Programs**

# 44 WFFA, Emergency Assistance, Services to Low Income Families  
 Case Management & Job Search, Assessments & Information

**Subsidized Child Care Assistance**

\$ 72,207.00 Expenditures  
 \$ 62,829.00 Non Smart Start \$ 9,378.00 Smart Start  
 # 11 Children on Waiting List # 109.00 Children Served

**Energy Assistance Programs**

# 10 Crisis Intervention Program (CIP) # 22 Operation Round-Up (ORU)  
 # 23 LIEAP # 208 Energy Calls, CM, etc.  
 # 119 DEAP

**Referrals**

# 178 Referrals to community agencies  
 (*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

**Performance Measures**

	<b>Goal</b>
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>n/a</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

## FEBRUARY 2025 MONTHLY STATISTIC

		<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
<b><u>FNS &amp; MEDICAID PERFORMANCE MEASURES</u></b>			
FNS EXPEDITED APPLICATION TIMELINESS		93.33%	95%
FNS REGULAR APPLICATION TIMELINESS		100.00%	95%
FNS RECERTIFICATION TIMELINESS		98.40%	95%
FNS CLAIMS ESTABLISHED TIMELINESS		100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY	MAD	92.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY	ALL OTHERS	99.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY		100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY		100.00%	85%

### **PROGRAM INTEGRITY**

Number of Fraud Reports/Referrals Received	0
Number of Fraud Reports/Referrals Accepted	0
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	4
Number of Report Referral Cases Investigated	0
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	45
Amount Collected on All Active Fraud Claims	\$1,695.19

Date Submitted: 4/21/2025

# Disaster Case Management Statistics

## As of February 2025

### IDENTIFIED UNMET NEEDS:

LOCATION	TOTAL IDENTIFIED	UNMET NEEDS	MET NEEDS
CRESTON	199	66	133
LANSING	85	28	57
FLEETWOOD	26	13	13
CRUMPLER	20	04	16
WEST JEFFERSON	66	28	38
JEFFERSON	21	05	16
TODD	13	05	08
WARRENSVILLE	44	29	15
GRASSY CREEK	11	06	05
LAUREL SPRINGS	13	04	09

### County Wide Totals

**188** Household Unmet Needs  
ASHE NC

**310** Household Met Needs  
ASHE NC

**498** TOTAL IDENTIFIED NEED

**PERCENTAGE COMPLETE = 62%**

### HOUSING ASSISTANCE:

**59** Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)

**08** Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)

### DISASTER CASE MANAGEMENT:

**03** Fully hired/onboarded staff

**67** Households Actively Engaged in Case Management

### February 2025:

**15** New Cases Open

**28** New Cases Closed