

DSS Statistics September 2025

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

48 Reports screened this month
 # 15 Screened Out # 33 Screened In
 # 20 Investigations # 13 Family Assessment
 # 7 Assists
 Families
 # 11 In-Home cases handled during the month
 # 47 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>40</u> Children in custody	# <u>1</u> Out of County	# <u>10</u> In County
# <u>11</u> Relative Placements	# <u>4</u> Out of County	# <u>1</u> In County
# <u>5</u> Trial home placement	# <u>9</u> Out of County	# <u>5</u> In County
# <u>14</u> Foster Care	# <u>5</u> Out of County	# <u>0</u> In County
# <u>5</u> Therapeutic Care	# <u>3</u> Out of County	# <u>2</u> In County
# <u>5</u> CARS/Age 18-21		
# <u>0</u> Hospital- Inpatient		

# <u>11</u> Licensed Foster Homes	# <u>3</u> Respite
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	# <u>9</u> Number of Children in Homes Licensed by Ashe County
# <u>1</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>67</u> Children receiving Adoption Assistance	
# <u>5</u> Guardianship Assistance	
# <u>1</u> Private Adoptions/Home Studies	
# <u>3</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>0</u> Parent Support Worker Caseload	* position vacant
# <u>17</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

DSS STATISTICS September 2025

ADULT SERVICES

September-25 2025-2026

APS REPORTS:

Received	23	57
Accepted	6	13
Screened Out	17	44
Outreach Visits/Calls/Referrals	10	25

September-25

SAIH Clients Served	35
In Home Aide Clients Served	11
Adult Care Homes Monitored	6
Payees Cases	40
Adult Guardianship Cases	58
Adult Case Management Cases	46

CHILD SUPPORT ENFORCEMENT

	September-25	September-24	Goal	% of collection goal actually collected	% of year completed
Collections	\$118,396.92	\$112,118.73	\$1,287,145.11 (Cumulative Total \$336,797.00)	26%	25%
CSUP Payment%	73.49%	72.84%	On Track		
Arrears Payment %	52.40%	53.98%	On Track		
Cases under Order	91.47%	97.37%	On Track		
Paternity/Establishment%	93.84%	90.54%	On Track		

Family Support Services Unit
Month: September 2025

Services Intake

271 General Services Intake (*home repair, food, clothes, etc.*)
3 Domestic violence victims served # 11 Homeless served

TANF Programs

69 WFFA, Emergency Assistance, Services to Low Income Families
Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 56,610.00 Expenditures
\$ 31,722.00 Non Smart Start \$ 24,888.00 Smart Start
6 Children on Waiting List # 101.00 Children Served

Energy Assistance Programs

3 Crisis Intervention Program (CIP) # 14 Operation Round-Up (ORU)
n/a LIEAP # 68 Energy Calls, CM, etc.

Referrals

208 Referrals to community agencies
(*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

Performance Measures

Goal

Energy

100 % Timeliness of Applications 95%

Work First

100 % Timeliness of Applications 95%

n/a % Timeliness of Recertifications 95%

n/a % All Families Participation Rate 50%

n/a % Two Parent Families Participation Rate 90%

Subsidized Child Care Assistance

100 % Timeliness of Applications 95%

SEPTEMBER 2025 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
<u>FNS EXPEDITED APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS REGULAR APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS RECERTIFICATION TIMELINESS</u>	97.21%	95%
<u>FNS CLAIMS ESTABLISHED TIMELINESS</u>	100.00%	95%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> <u>MAD</u>	100.00%	85%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> <u>ALL OTHERS</u>	94.00%	85%
<u>SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY</u>	100.00%	85%
<u>SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY</u>	80.00%	85%

PROGRAM INTEGRITY

<u>Number of Fraud Reports/Referrals Received</u>	0
<u>Number of Fraud Reports/Referrals Accepted</u>	0
<u>Number of Fraud Reports/Referrals Rejected</u>	0
<u>Number of Fraud Reports/Referrals In Progress</u>	1
<u>Number of Report Referral Cases Investigated</u>	0
<u>Number of Claims Established</u>	0
<u>Overpayment Amount/Actual Dollar Amount of Claims Established</u>	\$0.00
<u>Total Number of Active Fraud Cases</u>	35
<u>Amount Collected on All Active Fraud Claims</u>	\$1,279.07

Date Submitted: 11/17/2025

Disaster Case Management Statistics

As of September 2025

HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	215
LANSING	141
FLEETWOOD	41
CRUMPLER	31
WEST JEFFERSON	96
JEFFERSON	58
TODD	18
WARRENSVILLE	49
GRASSY CREEK	19
LAUREL SPRINGS	22

County Wide Totals

690 Household OUTREACHES in Ashe NC
1389 Individual OUTREACHES in Ashe NC
4120 FEMA Applicants in Ashe NC

Referrals

207 Samaritan's Purse Joint Cases
158 Baptists on Missions Joint Cases
111 NC State Case Management Joint Cases

HOUSING ASSISTANCE:

98 Households Transitioned Into Alternative Housing (Camper, Short Term Rental, Etc.)
02 Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)
11 Approved New Constructions
 01 Baptists on Mission Partnership Homes
 01 Baptist Men's Association Partnership Homes
 05 Samaritan's Purse Partnership Homes
 03 ReNew NC Partnership Homes
 02 Habitat Partnership Homes
 03 FEMA/Insurance Facilitated New Home Purchases

DISASTER CASE MANAGEMENT

64 Households Actively Engaged in Case Management
 September 2025:
 07 New Cases Open
 18 New Cases Closed