DSS Statistics June 2025

# 14 14 15 16 17 18 18 18 18 18 18 18	CHILD P	ROTECTI	VE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services
# 3 Investigations # 9 Family Assessment # 11 Assists Families # 9 In-Home cases handled during the month # 38 Investigations/Assessments Cases handled during the month FOSTER CARE & ADOPTIONS # 41 Children in custody # 14 Relative Placements # 1 Out of County # 13 In County # 1 Trial home placement # 0 Out of County # 1 In County # 1 Trial home placement # 3 Out of County # 4 In County # 5 Therapeutic Care # 13 Out of County # 4 In County # 4 CARS/Age 18-21 # 3 Out of County # 1 In County # 0 Hospital- inpatient # 0 Respite # 11 Licensed Foster Homes # 0 Respite # 1 Potential Foster Families that have completed Pre-Service; Licensure Pending # 1 Potential Foster Families that have not completed Pre-Service; Licensure Pending # 69 Children receiving Adoption Assistance # 5 Guardianship Assistance # 5 Guardianship Assistance # 0 Private Adoptions/Home Studies # 3 Assists to Other State or Counties # 0 CPS Adoptions Completed # 0 Parent Support Worker Caseload # 16 Children in DSS custody receiving LINKS Services		H 1A	
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		# 0	
		# 16	Children in DSS custody receiving LINKS Services

DSS STATISTICS June 2025

ADULT SERVICES

June-25 2024-2025

"APS REPORTS:		
Received	20	219
Accepted	5	48
Screened Out	15	17 <u>1</u>
Outreach Visits/Calls/Referrals	6	105

June-25

SAIH Clients Served	33
In Home Aide Clients Served	12
Adult Care Homes Monitored	6
Payees Cases	45
Adult Guardianship Cases	56
Adult Case Management Cases	45

CHILD SUPPORT ENFORCEMENT

	June-25	June-24	Goal	% of collection goal actually collected	% of year complete d
Collections	\$124,124.36	\$118,044.23	\$1,287,145.11 (Cumulative Total \$1,380,182.12)	107%	107% 100%
CSUP Payment%	72.26%	73.92%	On Tracik		
Arrears Payment %	75.69%	75.84%	On Track		
Cases under Order	95.49%	95.34%	On Track		
Paternity/Establishment%	93.96%	92.28%	On Track		

Family Support Services Unit Month: June 2025

Services Intake		
# 332 General Services Intake (home repair, food, clothes, etc.)		
#3 Domestic violence victims served	# 11 Homeless served	
TANF Programs		
#60 WFFA, Emergency Assistance, Second Case Management & Job Search, A		
Subsidized Child Care Assistance		
\$ 76,055.00 Expenditures \$ 76,055.00 Non Smart Start	\$ 0.00 Smart Start	
# 11 Children on Waiting List	# 109.00 Children Served	
Energy Assistance Programs		
# 41 Crisis Intervention Program (CIP) # 0 LIEAP	# 4 Operation Round-Up (ORU) # 103 Energy Calls, CM, etc. DEAP	
Referrals		
# Referrals to community agencies (Food banks, Daymark, HUD, Vocational Rehab, BROC, A.S.H.E, ARC, etc.)		
Performance Measures	O	
Energy	Goal	
100 % Timeliness of Applications	95%	
Work First		
% Timeliness of Applications	95%	
	95%	
n/a % All Families Participation Rate	50%	
n/a% Two Parent Families Participation F	Rate 90%	
Subsidized Child Care Assisstance		

n/a % Timeliness of Applications

95%

JUNE 2025 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

•	Percent Processed Timely	Required State Processing Standard
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	100.00%	95%
FNS RECERTIFICATION TIMELINESS	94.30%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	100.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	0
Number of Fraud Reports/Referrals Accepted	0
Number of Fraud Reports/Referrals Rejected	o
Number of Fraud Reports/Referrals In Progress	. 6
	1
Number of Report Referral Cases Investigated	
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	39
Amount Collected on All Active Fraud Claims	\$2,386.30

Date Submitted: 7/21/2025

Disaster Case Management Statistics As of June 2025

HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	210
LANSING	139
FLEETWOOD	40
CRUMPLER	30
WEST JEFFERSON	86
JEFFERSON	45
TODD	17
WARRENSVILLE	49
GRASSY CREEK	17
LAUREL SPRINGS	16

	County Wide Totals
) a #	
649	Household OUTREACHES in Ashe NC
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HOUSING ASSISTANCE:

96 Households Transitioned Into Alternative Housing (Camper, Short Term Rental, Etc.)

<u>00</u> Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)

DISASTER CASE MANAGEMENT

76 Households Actively Engaged in Case Management

June 2025:

13 New Cases Open

3 New Cases Closed