

DSS Statistics February 2026

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

19 Reports screened this month
 # 5 Screened Out # 14 Screened In
 # 7 Investigations # 7 Family Assessment
 # 3 Assists
 Families
 # 8 In-Home cases handled during the month
 # 23 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>24</u> Children in custody	# <u>2</u> Out of County	# <u>3</u> In County
# <u>5</u> Relative Placements	# <u>1</u> Out of County	# <u>0</u> In County
# <u>1</u> Trial home placement	# <u>7</u> Out of County	# <u>4</u> In County
# <u>11</u> Foster Care	# <u>4</u> Out of County	# <u>0</u> In County
# <u>4</u> Therapeutic Care	# <u>1</u> Out of County	# <u>2</u> In County
# <u>3</u> CARS/Age 18-21		
# <u>0</u> Hospital- Inpatient		

# <u>11</u> Licensed Foster Homes	# <u>2</u> Number of Children who used Ashe County Homes for Respite
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	# <u>8</u> Number of Children in Homes Licensed by Ashe County
# <u>0</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>66</u> Children receiving Adoption Assistance	
# <u>4</u> Guardianship Assistance	
# <u>0</u> Private Adoptions/Home Studies	
# <u>4</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>9</u> Parent Support Worker Caseload	
# <u>11</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not In DSS custody) receiving LINKS Services	

DSS STATISTICS February 2026

ADULT SERVICES

February-26 2025-2026

APS REPORTS:

Received	15	123
Accepted	5	38
Screened Out	10	85
Outreach Visits/Calls/Referrals	8	48

February-26

SAIH Clients Served	36
In Home Aide Clients Served	12
Adult Care Homes Monitored	6
Payees Cases	43
Adult Guardianship Cases	61
Adult Case Management Cases	43

CHILD SUPPORT ENFORCEMENT

	February-26	21/1/2025	Goal	% of collection goal actually collected	% of year completed
Collections	\$115,148.39	\$103,844.49	\$1,287,145.11 (Cumulative Total \$904,421.09)	70%	67%
CSUP Payment%	71.94%	71.57%	On Track		
Arrears Payment %	65.04%	68.51%	On Track		
Cases under Order	94.05%	96.90%	On Track		
Paternity/Establishment%	100.23%	92.60%	On Track		

**Family Support Services Unit
Month: February 2026**

Services Intake

400 General Services Intake (*home repair, food, clothes, etc.*)
 # 4 Domestic violence victims served # 12 Homeless served

TANF Programs

44 WFFA, Emergency Assistance, Services to Low Income Families
 Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 58,043.00 Expenditures
 \$ 42,658.00 Non Smart Start \$ 15,385.00 Smart Start
 # 0 Children on Waiting List # 97.00 Children Served

Energy Assistance Programs

1 Crisis Intervention Program (CIP) # 58 Operation Round-Up (ORU)
 # 7 LIEAP # 338 Energy Calls, CM, etc.

Referrals

214 Referrals to community agencies
 (*Food banks, Daymark, HUD, Vocational Rehab, BROCC, A.S.H.E, ARC, etc.*)

Performance Measures

	Goal
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>n/a</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

FEBRUARY 2026 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	93.94%	95%
FNS RECERTIFICATION TIMELINESS	98.69%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	99.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	6
Number of Fraud Reports/Referrals Accepted	5
Number of Fraud Reports/Referrals Rejected	1
Number of Fraud Reports/Referrals In Progress	6
Number of Report Referral Cases Investigated	0
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	31
Amount Collected on All Active Fraud Claims	\$1,577.09

Date Submitted: 04/20/2026

Disaster Case Management Statistics

(as of February 2026)

DISASTER CASE MANAGEMENT

47 Households Actively Engaged in Case Management

February 2026:

03 New Cases Open

16 Cases Closed

PARTNERSHIPS

(since inception)

- 13** Samaritan's Purse
- 34** Baptists on Mission
- 06** Lansing Bridge to Recovery
- 05** RenewNC
- 22** UMCOR
- 05** Habitat for Humanity

ACTIVE CASES BY LOCATION

CRESTON	10
LANSING	4
FLEETWOOD	5
CRUMPLER	4
WEST JEFFERSON	10
JEFFERSON	4
TODD	1
WARRENSVILLE	6
GRASSY CREEK	3
LAUREL SPRINGS	0
GLENDALE SPRINGS	0

FINANCIAL IMPACT

SOURCE OF FUNDING	DEPOSITS/AWARDS	EXPENDITURES ¹	BALANCE AVAILABLE
Ashe Co. Recovery & Restoration	\$ 384,932.35	\$ 297,518.58	\$ 87,413.77
NCEM VOAD Grant #1	\$ 244,000.00	\$ 153,758.67	\$ 90,241.33
United Way	\$ 75,000.00	\$ 74,939.29	\$ 60.71
Corinth Reformed Church	\$ 38,710.00	\$ 38,710.00	\$ 0.00
NC Community Foundation ²	\$ 100,000.00	\$ 0.00	\$ 100,000.00
NCEM VOAD Grant #2 ²	\$ 84,000.00	\$ 0.00	\$ 84,000.00
TOTALS	\$926,642.35	\$564,926.54	\$361,715.81

¹Expenditures include funds allocated for specific projects in process but may not yet be paid out

²Newly awarded grant opportunities

MONTHLY HIGHLIGHTS & ACCOLADES

→ We were able to extend our assistance to those in recovery by providing extra heat sources, food supplies, and additional cold-weather resources during the winter storms

→ "You could not help me any better. You helped me with the flooring, gutters, roofing, mattress, and sheets. You did everything I asked, you are number one in my book. I really am grateful for everything; you worked hard for me. You really helped me and I thank you from the bottom of my heart." – Geraldine Witherspoon

→ "I want to mention everybody that has helped me: Habitat, Baptists on Mission, USDA, Red Cross, Salvation Army, the church in Wilkesboro, the person who wrote the roofing grant (Nick Farmerie), Samaritans Purse and Ashe DCM (especially Rebecca). Ashe DCM was wonderful and great and I have no complaints. I just want everyone to know I appreciate it and the wonderful job they are doing." – Pat Mahaffey