

DSS Statistics March 2026

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

40 Reports screened this month
 # 13 Screened Out # 27 Screened In
 # 11 Investigations # 16 Family Assessment
 # 2 Assists
 Families
 # 8 In-Home cases handled during the month
 # 41 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>24</u> Children in custody		
# <u>4</u> Relative Placements	# <u>1</u> Out of County	# <u>3</u> In County
# <u>1</u> Trial home placement	# <u>0</u> Out of County	# <u>1</u> In County
# <u>11</u> Foster Care	# <u>7</u> Out of County	# <u>4</u> In County
# <u>5</u> Therapeutic Care	# <u>5</u> Out of County	# <u>0</u> In County
# <u>3</u> CARS/Age 18-21	# <u>1</u> Out of County	# <u>2</u> In County
# <u>0</u> Hospital- Inpatient		

# <u>11</u> Licensed Foster Homes	# <u>2</u> Number of Children who used Ashe County Homes for Respite
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	# <u>8</u> Number of Children in Homes Licensed by Ashe County
# <u>0</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>66</u> Children receiving Adoption Assistance	
# <u>4</u> Guardianship Assistance	
# <u>0</u> Private Adoptions/Home Studies	
# <u>3</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>13</u> Parent Support Worker Caseload	
# <u>13</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

DSS STATISTICS March 2026

ADULT SERVICES

March-26 2025-2026

APS REPORTS:

Received	16	139
Accepted	8	46
Screened Out	8	93
Outreach Visits/Calls/Referrals	4	52

March-26

SAIH Clients Served	41
In Home Aide Clients Served	12
Adult Care Homes Monitored	6
Payees Cases	44
Adult Guardianship Cases	60
Adult Case Management Cases	47

CHILD SUPPORT ENFORCEMENT

	March-26	March-25	Goal	% of collection goal actually collected	% of year completed
Collections	\$141,099.70	\$126,594.74	\$1,287,145.11 (Cumulative Total \$1,045,520.79)	81%	75%
CSUP Payment%	72.16%	71.78%	On Track		
Arrears Payment %	69.20%	70.82%	On Track		
Cases under Order	93.79%	97.12%	On Track		
Paternity/Establishment%	101.60%	92.76%	On Track		

**Family Support Services Unit
Month: March 2026**

Services Intake

275 General Services Intake (*home repair, food, clothes, etc.*)
 # 2 Domestic violence victims served # 10 Homeless served

TANF Programs

43 WFFA, Emergency Assistance, Services to Low Income Families
 Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 70,884.00 Expenditures
 \$ 56,672.00 Non Smart Start \$ 14,212.00 Smart Start
 # 0 Children on Waiting List # 108.00 Children Served

Energy Assistance Programs

5 Crisis Intervention Program (CIP) # 23 Operation Round-Up (ORU)
 # 6 LIEAP # 202 Energy Calls, CM, etc.

Referrals

329 Referrals to community agencies
 (*Food banks, Daymark, HUD, Vocational Rehab, BROCC, A.S.H.E, ARC, etc.*)

Performance Measures

	Goal
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>100</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

MARCH 2026 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	98.48%	95%
FNS RECERTIFICATION TIMELINESS	100.00%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	95.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	2
Number of Fraud Reports/Referrals Accepted	2
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	6
Number of Report Referral Cases Investigated	2
Number of Claims Established	2
Overpayment Amount/Actual Dollar Amount of Claims Established	\$601.00
Total Number of Active Fraud Cases	33
Amount Collected on All Active Fraud Claims	\$1,531.19

Date Submitted: 05/18/2026

Disaster Case Management Statistics

(as of March 2026)

DISASTER CASE MANAGEMENT

- 36** Households Actively Engaged in Case Management
- 00** New Cases Open
 - 06** Cases Closed

ACTIVE CASES BY LOCATION

CRESTON	6
LANSING	4
FLEETWOOD	5
CRUMPLER	3
WEST JEFFERSON	8
JEFFERSON	3
TODD	1
WARRENSVILLE	4
GRASSY CREEK	1
LAUREL SPRINGS	0
GLENDALE SPRINGS	0

PARTNERSHIPS

(since inception)

- 15** Samaritan's Purse
- 34** Baptists on Mission
- 05** Lansing Bridge to Recovery
- 06** RenewNC
- 23** UMCOR
- 10** Habitat for Humanity

FINANCIAL IMPACT

SOURCE OF FUNDING	DEPOSITS/AWARDS	EXPENDITURES ¹	BALANCE AVAILABLE
Ashe Co. Recovery & Restoration	\$ 385,211.71	\$ 299,168.56	\$ 86,043.15
NCEM VOAD Grant #1	\$ 244,000.00	\$ 171,538.06	\$ 72,461.94
United Way	\$ 75,000.00	\$ 74,939.29	\$ 60.71
Corinth Reformed Church	\$ 38,710.00	\$ 38,710.00	\$ 0.00
NC Community Foundation	\$ 100,000.00	\$ 600.00	\$ 99,400.00
NCEM VOAD Grant #2	\$ 84,000.00	\$ 0.00	\$ 84,000.00
TOTALS	\$926,921.71	\$584,955.91	\$341,965.80

¹Expenditures include funds allocated for specific projects in process but may not yet be paid out

MONTHLY HIGHLIGHTS & ACCOLADES

→ *I was at the end of the road before I had come to you. I had called 100 places before. I had just given up. I just accepted the fact that I had nothing. Then youins came along and helped align all of the pieces. You have become like family to me and I really appreciate everything you have done. – Randy Jones*

→ Client's new home was completed and a dedication was held on April 07. The DCM unit helped the client secure a camper to live in on her property while Baptists on Mission was working on her house. We were also able to help her secure funding to purchase furniture for her house. She was so grateful for everything DCM did to help her on this journey and getting her into her new home that is mold free. While we don't have permission to use her name, she was so very grateful for DCM and BOM and told our team that it saved her life because the mold in the old home was causing her to be sick.