

DSS Statistics March 2025

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

23 Reports screened this month
 # 11 Screened Out # 12 Screened In
 # 8 Investigations # 4 Family Assessment
 # 8 Assists
 Families
 # 6 In-Home cases handled during the month
 # 26 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

| | | |
|---------------------------------|---------------------------|-----------------------|
| # <u>39</u> Children in custody | | |
| # <u>11</u> Relative Placements | # <u>1</u> Out of County | # <u>10</u> In County |
| # <u>2</u> Trial home placement | # <u>2</u> Out of County | # <u>0</u> In County |
| # <u>15</u> Foster Care | # <u>14</u> Out of County | # <u>1</u> In County |
| # <u>5</u> Therapeutic Care | # <u>5</u> Out of County | # <u>0</u> In County |
| # <u>6</u> CARS/Age 18-21 | # <u>4</u> Out of County | # <u>2</u> In County |
| # <u>0</u> Hospital- Inpatient | | |

11 Licensed Foster Homes # 1 Number of Children in Homes Licensed by Ashe County
 # 3 Potential Foster Families that have completed Pre-Service; Licensure Pending
 # 0 Potential Foster Families that have not completed Pre-Service; Licensure Pending
 # 69 Children receiving Adoption Assistance
 # 5 Guardianship Assistance
 # 0 Private Adoptions/Home Studies
 # 2 Assists to Other State or Counties
 # 0 CPS Adoptions Completed
 # Parent Support Worker Caseload

16 Children in DSS custody receiving LINKS Services
 # 1 Children who have received permanency (not in DSS custody) receiving LINKS Services

DSS STATISTICS March 2025

ADULT SERVICES

March-25 2024-2025

APS REPORTS:

| | | |
|---------------------------------|----|-----|
| Received | 18 | 162 |
| Accepted | 2 | 37 |
| Screened Out | 16 | 125 |
| Outreach Visits/Calls/Referrals | 7 | 81 |

March-25

| | |
|-----------------------------|----|
| SAIH Clients Served | 32 |
| In Home Aide Clients Served | 12 |
| Adult Care Homes Monitored | 6 |
| Payees Cases | 44 |
| Adult Guardianship Cases | 57 |
| Adult Case Management Cases | 61 |

CHILD SUPPORT ENFORCEMENT

| | March-25 | March-24 | Goal | % of collection goal actually collected | % of year completed |
|--------------------------|--------------|--------------|--|---|---------------------|
| Collections | \$126,594.74 | \$116,934.90 | \$1,287,145.11 (Cumulative Total \$1,013,695.33) | 79% | 75% |
| CSUP Payment% | 71.78% | 73.41% | On Track | | |
| Arrears Payment % | 70.82% | 71.62% | On Track | | |
| Cases under Order | 97.12% | 93.84% | On Track | | |
| Paternity/Establishment% | 92.76% | 91.38% | On Track | | |

Family Support Services Unit
Month: March 2025

Services Intake

287 General Services Intake (*home repair, food, clothes, etc.*)
 # 3 Domestic violence victims served # 12 Homeless served

TANF Programs

56 WFFA, Emergency Assistance, Services to Low Income Families
 Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 67,497.00 Expenditures
 \$ 45,073.00 Non Smart Start \$ 22,424.00 Smart Start
 # 12 Children on Waiting List # 109.00 Children Served

Energy Assistance Programs

8 Crisis Intervention Program (CIP) # 14 Operation Round-Up (ORU)
 # 7 LIEAP # 107 Energy Calls, CM, etc.
 # 84 DEAP

Referrals

228 Referrals to community agencies
 (*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

Performance Measures

| | Goal |
|---|-------------|
| <i>Energy</i> | |
| <u>100</u> % Timeliness of Applications | 95% |
| <i>Work First</i> | |
| <u>100</u> % Timeliness of Applications | 95% |
| <u>100</u> % Timeliness of Recertifications | 95% |
| <u>n/a</u> % All Families Participation Rate | 50% |
| <u>n/a</u> % Two Parent Families Participation Rate | 90% |
| <i>Subsidized Child Care Assistance</i> | |
| <u>100</u> % Timeliness of Applications | 95% |

MARCH 2025 MONTHLY STATISTIC

FNS & MEDICAID PERFORMANCE MEASURES

| | <u>Percent Processed Timely</u> | <u>Required State Processing Standard</u> |
|--|---|---|
| FNS EXPEDITED APPLICATION TIMELINESS | 100.00% | 95% |
| FNS REGULAR APPLICATION TIMELINESS | 100.00% | 95% |
| FNS RECERTIFICATION TIMELINESS | 96.47% | 95% |
| FNS CLAIMS ESTABLISHED TIMELINESS | 100.00% | 95% |
| MEDICAID APPLICATION PROCESSED TIMELY MAD | 100.00% | 85% |
| MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS | 97.00% | 85% |
| SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY | 100.00% | 85% |
| SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY | 100.00% | 85% |

PROGRAM INTEGRITY

| | |
|---|------------|
| Number of Fraud Reports/Referrals Received | 0 |
| Number of Fraud Reports/Referrals Accepted | 0 |
| Number of Fraud Reports/Referrals Rejected | 0 |
| Number of Fraud Reports/Referrals In Progress | 3 |
| Number of Report Referral Cases Investigated | 1 |
| Number of Claims Established | 1 |
| Overpayment Amount/Actual Dollar Amount of Claims Established | \$3,089.00 |
| Total Number of Active Fraud Cases | 44 |
| Amount Collected on All Active Fraud Claims | \$1,629.19 |

Date Submitted: 5/19/2025

Disaster Case Management Statistics

As of March 2025

IDENTIFIED UNMET NEEDS:

| LOCATION | TOTAL IDENTIFIED | UNMET NEEDS | MET NEEDS |
|----------------|------------------|-------------|-----------|
| CRESTON | 199 | 51 | 148 |
| LANSING | 85 | 19 | 66 |
| FLEETWOOD | 26 | 10 | 16 |
| CRUMPLER | 20 | 01 | 19 |
| WEST JEFFERSON | 66 | 21 | 45 |
| JEFFERSON | 21 | 03 | 18 |
| TODD | 13 | 02 | 11 |
| WARRENSVILLE | 44 | 18 | 26 |
| GRASSY CREEK | 11 | 04 | 07 |
| LAUREL SPRINGS | 13 | 02 | 11 |

County Wide Totals

135 Household Unmet Needs
ASHE NC

367 Household Met Needs
ASHE NC

502 TOTAL IDENTIFIED NEED

PERCENTAGE COMPLETE = 73%

HOUSING ASSISTANCE:

84 Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)

00 Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)

DISASTER CASE MANAGEMENT:

03 Fully hired/onboarded staff

63 Households Actively Engaged in Case Management

March 2025:

13 New Cases Open

07 New Cases Closed