## Energy Assistance Crisis Intervention Program

CIP is an energy program designed to provide assistance to households in crisis (i.e. out of fuel or almost out of fuel).

Qualifying households receive a voucher for a one-time fuel delivery.

## **Applications may be completed:**

- By phone
- By drop-off application
- In-person at Ashe County DSS
- Online at https://epass.nc.gov.

## To qualify for assistance, households MUST:

- Be experiencing a heating or cooling related crisis.
- Meet income eligibility guidelines.

## **Applicants MUST provide:**

- Information including name, date of birth and social security numbers for all household members.
- Verification of all household income.
- Electric and heating account numbers.

\*\*Program is subject to funding availability\*\*

If you have questions or need more information, please call Ashe County DSS at (336) 846-5719.

