

DSS Statistics November 2025

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

24 Reports screened this month
 # 9 Screened Out # 15 Screened In
 # 6 Investigations # 9 Family Assessment
 # 2 Assists
 Families
 # 10 In-Home cases handled during the month
 # 23 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>34</u> Children in custody		
# <u>13</u> Relative Placements	# <u>4</u> Out of County	# <u>9</u> In County
# <u>2</u> Trial home placement	# <u>1</u> Out of County	# <u>1</u> In County
# <u>10</u> Foster Care	# <u>7</u> Out of County	# <u>3</u> In County
# <u>3</u> Therapeutic Care	# <u>3</u> Out of County	# <u>0</u> In County
# <u>5</u> CARS/Age 18-21	# <u>3</u> Out of County	# <u>2</u> In County
# <u>1</u> Hospital- Inpatient		

	# <u>1</u> Respite
# <u>11</u> Licensed Foster Homes	# <u>3</u> Number of Children in Homes Licensed by Ashe County
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	
# <u>1</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>66</u> Children receiving Adoption Assistance	
# <u>5</u> Guardianship Assistance	
# <u>1</u> Private Adoptions/Home Studies	
# <u>5</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>16</u> Parent Support Worker Caseload	
# <u>18</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

DSS STATISTICS November 2025

ADULT SERVICES

November-25 2025-2026

APS REPORTS:

Received	13	81
Accepted	6	22
Screened Out	7	59
Outreach Visits/Calls/Referrals	5	35

November-25

SAIH Clients Served	36
In Home Aide Clients Served	11
Adult Care Homes Monitored	6
Payees Cases	40
Adult Guardianship Cases	57
Adult Case Management Cases	45

CHILD SUPPORT ENFORCEMENT

	November-25	November-24	Goal	% of collection goal actually collected	% of year completed
Collections	\$101,321.44	\$106,619.04	\$1,287,145.11 (Cumulative Total \$568,975.17)	44%	42%
CSUP Payment%	71.81%	72.22%	On Track		
Arrears Payment %	59.73%	60.52%	On Track		
Cases under Order	90.89%	96.44%	On Track		
Paternity/Establishment%	99.32%	91.35%	On Track		

Family Support Services Unit
Month: November 2025

Services Intake

379 General Services Intake (*home repair, food, clothes, etc.*)
1 Domestic violence victims served # 6 Homeless served

TANF Programs

25 WFFA, Emergency Assistance, Services to Low Income Families
Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 66,316.00 Expenditures
\$ 53,381.00 Non Smart Start \$ 12,935.00 Smart Start
11 Children on Waiting List # 105.00 Children Served

Energy Assistance Programs

154 Crisis Intervention Program (CIP) # 21 Operation Round-Up (ORU)
328 LIEAP # 428 Energy Calls, CM, etc.

Referrals

321 Referrals to community agencies
(*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

Performance Measures

	Goal
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>50</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

NOVEMBER 2025 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	100.00%	95%
FNS RECERTIFICATION TIMELINESS	98.39%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	98.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	N/A	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	0
Number of Fraud Reports/Referrals Accepted	0
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	1
Number of Report Referral Cases Investigated	0
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	31
Amount Collected on All Active Fraud Claims	\$494.00

Date Submitted: 01/20/2025

Disaster Case Management Statistics

As of November 2025

HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	217
LANSING	144
FLEETWOOD	41
CRUMPLER	32
WEST JEFFERSON	97
JEFFERSON	63
TODD	18
WARRENSVILLE	49
GRASSY CREEK	20
LAUREL SPRINGS	21

County Wide Totals

693 Household OUTREACHES in Ashe NC
1419 Individual OUTREACHES in Ashe NC
4120 FEMA Applicants in Ashe NC

Referrals

208 Samaritan's Purse Joint Cases
158 Baptists on Missions Joint Cases
112 NC State Case Management Joint Cases

HOUSING ASSISTANCE:

98 Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)
01 Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)
11 Approved New Constructions
 01 Baptists on Mission Partnership Homes
 01 Baptist Men's Association Partnership Homes
 05 Samaritan's Purse Partnership Homes
 03 ReNew NC Partnership Homes
 02 Habitat Partnership Homes
 03 FEMA/Insurance Facilitated New Home Purchases

DISASTER CASE MANAGEMENT

60 Households Actively Engaged in Case Management
 November 2025:
 06 New Cases Open
 05 New Cases Closed