

## DSS Statistics November 2025

### CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

# 24 Reports screened this month  
# 9 Screened Out      # 15 Screened In  
# 6 Investigations      # 9 Family Assessment  
# 2 Assists  
Families  
# 10 In-Home cases handled during the month  
# 23 Investigations/Assessments Cases handled during the month

### FOSTER CARE & ADOPTIONS

# <u>34</u> Children in custody	# <u>4</u> Out of County	# <u>9</u> In County
# <u>13</u> Relative Placements	# <u>1</u> Out of County	# <u>1</u> In County
# <u>2</u> Trial home placement	# <u>7</u> Out of County	# <u>3</u> In County
# <u>10</u> Foster Care	# <u>3</u> Out of County	# <u>0</u> In County
# <u>3</u> Therapeutic Care	# <u>3</u> Out of County	# <u>2</u> In County
# <u>5</u> CARS/Age 18-21		
# <u>1</u> Hospital- Inpatient		

# 11 Licensed Foster Homes      # 1 Respite  
# 0 Potential Foster Families that have completed Pre-Service; Licensure Pending  
# 1 Potential Foster Families that have not completed Pre-Service; Licensure Pending  
# 66 Children receiving Adoption Assistance  
# 5 Guardianship Assistance  
# 1 Private Adoptions/Home Studies  
# 5 Assists to Other State or Counties  
# 0 CPS Adoptions Completed  
# 16 Parent Support Worker Caseload

# 18 Children in DSS custody receiving LINKS Services  
# 0 Children who have received permanency (not in DSS custody) receiving LINKS Services

## DSS STATISTICS November 2025

### ADULT SERVICES

November-25 2025-2026

#### APS REPORTS:

Received	13	81
Accepted	6	22
Screened Out	7	59
Outreach Visits/Calls/Referrals	5	35

November-25

SAIH Clients Served	36
In Home Aide Clients Served	11
Adult Care Homes Monitored	6
Payees Cases	40
Adult Guardianship Cases	57
Adult Case Management Cases	45

#### CHILD SUPPORT ENFORCEMENT

	November-25	November-24	Goal	% of collection goal actually collected	% of year completed
Collections	\$101,321.44	\$106,619.04	\$1,287,145.11 (Cumulative Total \$568,975.17)	44%	42%
CSUP Payment%	71.81%	72.22%	On Track		
Arrears Payment %	59.73%	60.52%	On Track		
Cases under Order	90.89%	96.44%	On Track		
Paternity/Establishment%	99.32%	91.35%	On Track		

**Family Support Services Unit**  
**Month: November 2025**

**Services Intake**

# 379 General Services Intake (*home repair, food, clothes, etc.*)  
# 1 Domestic violence victims served # 6 Homeless served

**TANF Programs**

# 25 WFFA, Emergency Assistance, Services to Low Income Families  
Case Management & Job Search, Assessments & Information

**Subsidized Child Care Assistance**

\$ 66,316.00 Expenditures  
\$ 53,381.00 Non Smart Start \$ 12,935.00 Smart Start  
# 11 Children on Waiting List # 105.00 Children Served

**Energy Assistance Programs**

# 154 Crisis Intervention Program (CIP) # 21 Operation Round-Up (ORU)  
# 328 LIEAP # 428 Energy Calls, CM, etc.

**Referrals**

# 321 Referrals to community agencies  
(*Food banks, Daymark, HUD, Vocational Rehab, BROC, A.S.H.E, ARC, etc.*)

**Performance Measures**

**Goal**

*Energy*  
100 % Timeliness of Applications 95%

*Work First*  
100 % Timeliness of Applications 95%  
50 % Timeliness of Recertifications 95%  
n/a % All Families Participation Rate 50%  
n/a % Two Parent Families Participation Rate 90%

*Subsidized Child Care Assistance*

100 % Timeliness of Applications 95%

## NOVEMBER 2025 MONTHLY STATISTIC

### FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	100.00%	95%
FNS RECERTIFICATION TIMELINESS	98.39%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY	MAD	100.00%
MEDICAID APPLICATION PROCESSED TIMELY	ALL OTHERS	98.00%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY		N/A
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY		100.00%

### PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	0
Number of Fraud Reports/Referrals Accepted	0
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	1
Number of Report Referral Cases Investigated	0
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	31
Amount Collected on All Active Fraud Claims	\$494.00

Date Submitted: 01/20/2025

# Disaster Case Management Statistics

As of November 2025

## HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	217
LANSING	144
FLEETWOOD	41
CRUMPLER	32
WEST JEFFERSON	97
JEFFERSON	63
TODD	18
WARRENSVILLE	49
GRASSY CREEK	20
LAUREL SPRINGS	21

## **County Wide Totals**

**693** Household OUTREACHES in Ashe NC  
**1419** Individual OUTREACHES in Ashe NC  
**4120** FEMA Applicants in Ashe NC

## **Referrals**

**208** Samaritan's Purse Joint Cases  
**158** Baptists on Missions Joint Cases  
**112** NC State Case Management Joint Cases

## HOUSING ASSISTANCE:

**98** Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)  
**01** Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)  
**11** Approved New Constructions  
**01** Baptists on Mission Partnership Homes  
**01** Baptist Men's Association Partnership Homes  
**05** Samaritan's Purse Partnership Homes  
**03** ReNew NC Partnership Homes  
**02** Habitat Partnership Homes  
**03** FEMA/Insurance Facilitated New Home Purchases

## DISASTER CASE MANAGEMENT

**60** Households Actively Engaged in Case Management

### November 2025:

**06** New Cases Open  
**05** New Cases Closed