

DSS Statistics May 2026

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

32 Reports screened this month
 # 11 Screened Out # 21 Screened In
 # 9 Investigations # 12 Family Assessment
 # 3 Assists

Families

7 In-Home cases handled during the month
 # 44 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>23</u> Children in custody		
# <u>4</u> Relative Placements	# <u>1</u> Out of County	# <u>3</u> In County
# <u>5</u> Trial home placement	# <u>0</u> Out of County	# <u>5</u> In County
# <u>7</u> Foster Care	# <u>6</u> Out of County	# <u>1</u> In County
# <u>4</u> Therapeutic Care	# <u>4</u> Out of County	# <u>0</u> In County
# <u>3</u> CARS/Age 18-21	# <u>1</u> Out of County	# <u>2</u> In County
# <u>0</u> Hospital- Inpatient		

	# <u>0</u> Number of Children who used Ashe County Homes for Respite
# <u>11</u> Licensed Foster Homes	# <u>6</u> Number of Children in Homes Licensed by Ashe County
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	
# <u>3</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>66</u> Children receiving Adoption Assistance	
# <u>4</u> Guardianship Assistance	
# <u>0</u> Private Adoptions/Home Studies	
# <u>2</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>11</u> Parent Support Worker Caseload	
# <u>12</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

DSS STATISTICS May 2026

ADULT SERVICES

May-26 2025-2026

APS REPORTS:

Received	10	163
Accepted	3	53
Screened Out	7	110
Outreach Visits/Calls/Referrals	6	64

May-26

SAIH Clients Served	44
In Home Aide Clients Served	12
Adult Care Homes Monitored	6
Payees Cases	43
Adult Guardianship Cases	59
Adult Case Management Cases	60

CHILD SUPPORT ENFORCEMENT

	May-26	May-25	Goal	% of collection goal actually collected	% of year completed
Collections	\$121,580.25	\$131,161.16	\$1,287,145.11 (Cumulative Total \$1,285,397.64)	99%	92%
CSUP Payment%	72.29%	72.15%	On Track		
Arrears Payment %	70.16%	73.65%	On Track		
Cases under Order	93.33%	96.98%	On Track		
Paternity/Establishment%	102.97%	92.35%	On Track		

Family Support Services Unit

Month: May 2026

Services Intake

278 General Services Intake (*home repair, food, clothes, etc.*)
3 Domestic violence victims served # 15 Homeless served

TANF Programs

57 WFFA, Emergency Assistance, Services to Low Income Families
Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 69,309.00 Expenditures
\$ 60,943.00 Non Smart Start \$ 8,366.00 Smart Start
0 Children on Waiting List # 113.00 Children Served

Energy Assistance Programs

5 Crisis Intervention Program (CIP) # 19 Operation Round-Up (ORU)
0 LIEAP # 190 Energy Calls, CM, etc.

Referrals

437 Referrals to community agencies
(*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

Performance Measures**Goal***Energy*

100 % Timeliness of Applications 95%

Work First

100 % Timeliness of Applications 95%

100 % Timeliness of Recertifications 95%

n/a % All Families Participation Rate 50%

n/a % Two Parent Families Participation Rate 90%

Subsidized Child Care Assistance

100 % Timeliness of Applications 95%

MAY 2026 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

		<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS		100.00%	95%
FNS REGULAR APPLICATION TIMELINESS		100.00%	95%
FNS RECERTIFICATION TIMELINESS		99.53%	95%
FNS CLAIMS ESTABLISHED TIMELINESS		100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY	MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY	ALL OTHERS	100.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY		100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY		50.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	5
Number of Fraud Reports/Referrals Accepted	5
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	8
Number of Report Referral Cases Investigated	3
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	36
Amount Collected on All Active Fraud Claims	\$1,744.78

Date Submitted: 07/20/2026

Disaster Case Management Statistics

(as of May 2026)

DISASTER CASE MANAGEMENT

20 Households Actively Engaged in Case Management

00 New Cases Open

07 Cases Closed

FINANCIAL IMPACT

SOURCE OF FUNDING	DEPOSITS/AWARDS	EXPENDITURES ¹	BALANCE AVAILABLE
Ashe Co. Recovery & Restoration	\$ 434,634.57	\$ 348,701.95	\$ 85,932.62
NCEM VOAD Grant #1	\$ 244,000.00	\$ 206,044.65	\$ 37,955.35
United Way	\$ 75,000.00	\$ 74,939.29	\$ 60.71
Corinth Reformed Church	\$ 38,710.00	\$ 38,710.00	\$ 0.00
NC Community Foundation	\$ 100,000.00	\$ 3,095.00	\$ 96,905.00
NCEM VOAD Grant #2	\$ 84,000.00	\$ 20,349.20	\$ 63,650.80
TOTALS	\$976,344.57	\$691,840.09	\$284,504.48

¹Expenditures include funds allocated for specific projects in process but may not yet be paid out

MONTHLY HIGHLIGHTS

- Effective June 01, 2026, we have 1 Case Manager, paid through NC Works under a disaster grant, in our efforts to close the Disaster Recovery Unit.
- We are working diligently with community partners for a long-term strategy to continue to provide services to those still affected by Hurricane Helene, as well as future potential disasters.
- We have partnered with UMCOR to help provide financial assistance to their clients in order to decrease our bank balances as part of the effort to close the Disaster Unit.