

DSS Statistics April 2026

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

26 Reports screened this month
 # 8 Screened Out | # 18 Screened In
 # 10 Investigations | # 8 Family Assessment
 # 4 Assists

Families

8 In-Home cases handled during the month
 # 43 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>21</u> Children in custody	# <u>1</u> Out of County	# <u>1</u> In County
# <u>2</u> Relative Placements	# <u>0</u> Out of County	# <u>3</u> In County
# <u>3</u> Trial home placement	# <u>8</u> Out of County	# <u>1</u> In County
# <u>9</u> Foster Care	# <u>5</u> Out of County	# <u>0</u> In County
# <u>5</u> Therapeutic Care	# <u>1</u> Out of County	# <u>1</u> In County
# <u>2</u> CARS/Age 18-21		
# <u>0</u> Hospital- Inpatient		

0 Number of Children who used Ashe County Homes for Respite
 # 6 Number of Children in Homes Licensed by Ashe County

11 Licensed Foster Homes
 # 0 Potential Foster Families that have completed Pre-Service; Licensure Pending
 # 3 Potential Foster Families that have not completed Pre-Service; Licensure Pending
 # 66 Children receiving Adoption Assistance
 # 4 Guardianship Assistance
 # 0 Private Adoptions/Home Studies
 # 2 Assists to Other State or Counties
 # 0 CPS Adoptions Completed
 # 11 Parent Support Worker Caseload

10 Children in DSS custody receiving LINKS Services
 # 0 Children who have received permanency (not in DSS custody) receiving LINKS Services

DSS STATISTICS March 2026

ADULT SERVICES

April-26 2025-2026

APS REPORTS:

Received	14	153
Accepted	4	50
Screened Out	10	103
Outreach Visits/Calls/Referrals	6	58

April-26

SAIH Clients Served	42
In Home Aide Clients Served	12
Adult Care Homes Monitored	6
Payees Cases	44
Adult Guardianship Cases	58
Adult Case Management Cases	49

CHILD SUPPORT ENFORCEMENT

	April-26	April-25	Goal	% of collection goal actually collected	% of year completed
Collections	\$118,296.60	\$111,201.27	\$1,287,145.11 (Cumulative Total \$1,163,817.39)	90%	83%
CSUP Payment%	72.29%	71.81%	On Track		
Arrears Payment %	69.31%	72.39%	On Track		
Cases under Order	93.54%	97.38%	On Track		
Paternity/Establishment%	102.74%	92.96%	On Track		

**Family Support Services Unit
Month: April 2026**

Services Intake

515 General Services Intake (*home repair, food, clothes, etc.*)
 # 5 Domestic violence victims served # 14 Homeless served

TANF Programs

53 WFFA, Emergency Assistance, Services to Low Income Families
 Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 64,602.00 Expenditures
 \$ 55,734.00 Non Smart Start \$ 8,868.00 Smart Start
 # 0 Children on Waiting List # 106.00 Children Served

Energy Assistance Programs

1 Crisis Intervention Program (CIP) # 20 Operation Round-Up (ORU)
 # 0 LIEAP # 195 Energy Calls, CM, etc.

Referrals

998 Referrals to community agencies
 (*Food banks, Daymark, HUD, Vocational Rehab, BROCC, A.S.H.E, ARC, etc.*)

Performance Measures

	Goal
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>n/a</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

APRIL 2026 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	97.22%	95%
FNS RECERTIFICATION TIMELINESS	99.56%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	96.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	2
Number of Fraud Reports/Referrals Accepted	2
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	6
Number of Report Referral Cases Investigated	2
Number of Claims Established	1
Overpayment Amount/Actual Dollar Amount of Claims Established	\$480.00
Total Number of Active Fraud Cases	34
Amount Collected on All Active Fraud Claims	\$2,330.68

Date Submitted: 06/15/2026

Disaster Case Management Statistics

(as of April 2026)

DISASTER CASE MANAGEMENT

- 27** Households Actively Engaged in Case Management
- 00** New Cases Open
 - 16** Cases Closed

PARTNERSHIPS (since inception)	
16	Samaritan's Purse
34	Baptists on Mission
06	Lansing Bridge to Recovery
06	RenewNC
30	UMCOR
08	Habitat for Humanity

ACTIVE CASES BY LOCATION

CRESTON	7
LANSING	4
FLEETWOOD	4
CRUMPLER	1
WEST JEFFERSON	4
JEFFERSON	4
TODD	1
WARRENSVILLE	2
GRASSY CREEK	0
LAUREL SPRINGS	0
GLENDALE SPRINGS	0

FINANCIAL IMPACT

SOURCE OF FUNDING	DEPOSITS/AWARDS	EXPENDITURES ¹	BALANCE AVAILABLE
Ashe Co. Recovery & Restoration	\$ 434,634.57	\$ 348,701.95	\$ 85,932.62
NCEM VOAD Grant #1	\$ 244,000.00	\$ 175,238.06	\$ 68,761.94
United Way	\$ 75,000.00	\$ 74,939.29	\$ 60.71
Corinth Reformed Church	\$ 38,710.00	\$ 38,710.00	\$ 0.00
NC Community Foundation	\$ 100,000.00	\$ 3,095.00	\$ 96,905.00
NCEM VOAD Grant #2	\$ 84,000.00	\$ 20,151.25	\$ 63,848.75
TOTALS	\$976,344.57	\$660,835.55	\$315,509.02

¹Expenditures include funds allocated for specific projects in process but may not yet be paid out

MONTHLY HIGHLIGHTS

- Effective June 01, 2026, we will be down to 1 Case Manager, paid through NC Works under a disaster grant, in our efforts to close the Disaster Recovery Unit.
- We are working diligently with community partners for a long-term strategy to continue to provide services to those still affected by Hurricane Helene, as well as future potential disasters.