

DSS Statistics January 2026

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

18 Reports screened this month
 # 10 Screened Out | # 8 Screened In
 # 7 Investigations | # 1 Family Assessment
 # 3 Assists

Families

10 In-Home cases handled during the month
 # 26 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>32</u> Children in custody		
# <u>9</u> Relative Placements	# <u>3</u> Out of County	# <u>6</u> In County
# <u>2</u> Trial home placement	# <u>1</u> Out of County	# <u>1</u> In County
# <u>13</u> Foster Care	# <u>8</u> Out of County	# <u>5</u> In County
# <u>3</u> Therapeutic Care	# <u>3</u> Out of County	# <u>0</u> In County
# <u>5</u> CARS/Age 18-21	# <u>4</u> Out of County	# <u>1</u> In County
# <u>0</u> Hospital- Inpatient		

# <u>11</u> Licensed Foster Homes	# <u>1</u> Number of Children who used Ashe County Homes for Respite
# <u>0</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	# <u>9</u> Number of Children in Homes Licensed by Ashe County
# <u>0</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>66</u> Children receiving Adoption Assistance	
# <u>3</u> Guardianship Assistance	
# <u>0</u> Private Adoptions/Home Studies	
# <u>4</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>15</u> Parent Support Worker Caseload	
# <u>17</u> Children in DSS custody receiving LINKS Services	
# <u>0</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

DSS STATISTICS January 2026

ADULT SERVICES

January-26 2025-2026

APS REPORTS:

Received	18	108
Accepted	7	33
Screened Out	11	75
Outreach Visits/Calls/Referrals	5	40

January-26

SAIH Clients Served	36
In Home Aide Clients Served	11
Adult Care Homes Monitored	6
Payees Cases	42
Adult Guardianship Cases	59
Adult Case Management Cases	46

CHILD SUPPORT ENFORCEMENT

	January-26	January-25	Goal	% of collection goal actually collected	% of year completed
Collections	\$103,288.31	\$110,401.01	\$1,287,145.11 (Cumulative Total \$789,272.70)	61%	58%
CSUP Payment%	71.79%	71.87%	On Track		
Arrears Payment %	64.53%	66.85%	On Track		
Cases under Order	93.11%	96.63%	On Track		
Paternity/Establishment%	100.46%	91.55%	On Track		

**Family Support Services Unit
Month: January 2026**

Services Intake

404 General Services Intake (*home repair, food, clothes, etc.*)
 # 2 Domestic violence victims served # 8 Homeless served

TANF Programs

51 WFFA, Emergency Assistance, Services to Low Income Families
 Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 60,951.00 Expenditures
 \$ 56,329.00 Non Smart Start \$ 4,622.00 Smart Start
 # 0 Children on Waiting List # 102.00 Children Served

Energy Assistance Programs

6 Crisis Intervention Program (CIP) # 59 Operation Round-Up (ORU)
 # 218 LIEAP # 325 Energy Calls, CM, etc.

Referrals

210 Referrals to community agencies
 (*Food banks, Daymark, HUD, Vocational Rehab, BROCC, A.S.H.E, ARC, etc.*)

Performance Measures

Goal

Energy

100 % Timeliness of Applications 95%

Work First

100 % Timeliness of Applications 95%

n/a % Timeliness of Recertifications 95%

n/a % All Families Participation Rate 50%

n/a % Two Parent Families Participation Rate 90%

Subsidized Child Care Assistance

100 % Timeliness of Applications 95%

JANUARY 2026 MONTHLY STATISTIC

FNS-CLAIMS-MEDICAID-SPECIAL ASSISTANCE PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	96.55%	95%
FNS RECERTIFICATION TIMELINESS	99.51%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	96.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	1
Number of Fraud Reports/Referrals Accepted	1
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	1
Number of Report Referral Cases Investigated	1
Number of Claims Established	1
Overpayment Amount/Actual Dollar Amount of Claims Established	\$9,280.00
Total Number of Active Fraud Cases	31
Amount Collected on All Active Fraud Claims	\$2,465.29

Date Submitted: 03/16/2025

Disaster Case Management Statistics

As of January 2026

HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	218
LANSING	145
FLEETWOOD	41
CRUMPLER	32
WEST JEFFERSON	97
JEFFERSON	63
TODD	18
WARRENSVILLE	51
GRASSY CREEK	21
LAUREL SPRINGS	21

County Wide Totals

697 Household OUTREACHES in Ashe NC
1439 Individual OUTREACHES in Ashe NC
4120 FEMA Applicants in Ashe NC

Referrals

208 Samaritan's Purse Joint Cases
158 Baptists on Missions Joint Cases
112 NC State Case Management Joint Cases

HOUSING ASSISTANCE:

- 98** Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)
- 03** Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)
- 15** Approved New Constructions
 - 01** Baptists on Mission Partnership Homes
 - 01** Baptist Men's Association Partnership Homes
 - 06** Samaritan's Purse Partnership Homes
 - 02** ReNew NC Partnership Homes
 - 02** Habitat Partnership Homes
 - 03** FEMA/Insurance Facilitated New Home Purchases

DISASTER CASE MANAGEMENT

- 58** Households Actively Engaged in Case Management
 - January 2026:**
 - 03** New Cases Open
 - 05** New Cases Closed