

DSS Statistics April 2025

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

35 Reports screened this month
 # 16 Screened Out # 19 Screened In
 # 8 Investigations # 11 Family Assessment
 # 2 Assists

Families
 # 6 In-Home cases handled during the month
 # 34 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>38</u> Children in custody		
# <u>12</u> Relative Placements	# <u>1</u> Out of County	# <u>11</u> In County
# <u>0</u> Trial home placement	# <u>0</u> Out of County	# <u>0</u> In County
# <u>15</u> Foster Care	# <u>14</u> Out of County	# <u>1</u> In County
# <u>5</u> Therapeutic Care	# <u>5</u> Out of County	# <u>0</u> In County
# <u>6</u> CARS/Age 18-21	# <u>4</u> Out of County	# <u>2</u> In County
# <u>0</u> Hospital- Inpatient		

	# <u>1</u> Respite ,
# <u>11</u> Licensed Foster Homes	# <u>1</u> Number of Children in Homes Licensed by Ashe County
# <u>2</u> Potential Foster Families that have completed Pre-Service; Licensure Pending	
# <u>0</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending	
# <u>69</u> Children receiving Adoption Assistance	
# <u>5</u> Guardianship Assistance	
# <u>0</u> Private Adoptions/Home Studies	
# <u>2</u> Assists to Other State or Counties	
# <u>0</u> CPS Adoptions Completed	
# <u>0</u> Parent Support Worker Caseload	
# <u>17</u> Children in DSS custody receiving LINKS Services	
# <u>1</u> Children who have received permanency (not in DSS custody) receiving LINKS Services	

DSS STATISTICS April 2025

ADULT SERVICES

April-25 2024-2025

APS REPORTS:

Received	19	181
Accepted	4	41
Screened Out	15	140
Outreach Visits/Calls/Referrals	11	92

April-25

SAIH Clients Served	31
In Home Aide Clients Served	12
Adult Care Homes Monitored	6
Payees Cases	44
Adult Guardianship Cases	58
Adult Case Management Cases	53

CHILD SUPPORT ENFORCEMENT

	April-25	April-24	Goal	% of collection goal actually collected	% of year completed
Collections	\$111,201.27	\$142,295.88	\$1,287,145.11 (Cumulative Total \$1,124,896.60)	87%	83%
CSUP Payment%	71.81%	73.96%	On Track		
Arrears Payment %	72.39%	73.58%	On Track		
Cases under Order	97.38%	94.11%	On Track		
Paternity/Establishment%	92.96%	92.10%	Not On Track		

**Family Support Services Unit
Month: April 2025**

Services Intake

206 General Services Intake (*home repair, food, clothes, etc.*)
 # 5 Domestic violence victims served # 14 Homeless served

TANF Programs

97 WFFA, Emergency Assistance, Services to Low Income Families
 Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 82,107.00 Expenditures
 \$ 47,489.00 Non Smart Start \$ 34,618.00 Smart Start
 # 8 Children on Waiting List # 111.00 Children Served

Energy Assistance Programs

0 Crisis Intervention Program (CIP) # 10 Operation Round-Up (ORU)
 # 0 LIEAP # 133 Energy Calls, CM, etc.
 # 47 DEAP

Referrals

184 Referrals to community agencies
 (*Food banks, Daymark, HUD, Vocational Rehab, BROCC, A.S.H.E, ARC, etc.*)

Performance Measures

	Goal
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>n/a</u> % Timeliness of Recertifications	95%
<u>n/a</u> % All Families Participation Rate	50%
<u>n/a</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

APRIL 2025 MONTHLY STATISTIC

<u>FNS & MEDICAID PERFORMANCE MEASURES</u>	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	97.87%	95%
FNS RECERTIFICATION TIMELINESS	100.00%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	99.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	2
Number of Fraud Reports/Referrals Accepted	2
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	5
Number of Report Referral Cases Investigated	0
Number of Claims Established	0
Overpayment Amount/Actual Dollar Amount of Claims Established	\$0.00
Total Number of Active Fraud Cases	44
Amount Collected on All Active Fraud Claims	\$1,655.17

Date Submitted: 6/16/2025

Disaster Case Management Statistics

As of April 2025

HOUSEHOLD OUTREACH DEMOGRAPHICS:

LOCATION	TOTAL HOUSEHOLDS IN AREA OUTREACHED
CRESTON	198
LANSING	105
FLEETWOOD	35
CRUMPLER	24
WEST JEFFERSON	75
JEFFERSON	27
TODD	14
WARRENSVILLE	47
GRASSY CREEK	14
LAUREL SPRINGS	16

County Wide Totals

555 Household OUTREACHES in Ashe NC

HOUSING ASSISTANCE:

- 88** Households Transitioned into Alternative Housing (Camper, Short Term Rental, Etc.)
- 00** Households Awaiting Alternative Housing (Camper, Short Term Rental, Etc.)

DISASTER CASE MANAGEMENT:

- 02** Fully hired/onboarded staff
- 66** Households Actively Engaged in Case Management

April 2025:

- 16** New Cases Open
- 23** New Cases Closed