



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

JOSH STEIN • Governor
DEVDUTTA SANGVAI • Secretary
LISA TUCKER CAULEY • Division Director, Human Services
CARLA WEST • Division Director, Human Services

July 31, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: ALL COUNTY DIRECTORS

SUBJECT: Rylan's Law (HB630) Dashboards – Public Website Go-Live

REQUIRED ACTION: ☒ Information Only ☐ Time Sensitive ☐ Immediate

PURPOSE: TO SHARE INFORMATION RELATING TO THE PUBLICATION OF THE RYLAN'S LAW (HB630) DASHBOARDS ON THE PUBLIC DHHS WEBSITE

Beginning this month (July 2025), the Rylan's Law/HB630 Transparency and Wellness Dashboards will be posted quarterly on our DSS website and made available to the public. The dashboards will be titled "DSS Transparency and Wellness Dashboards" and can be accessed on the following page:

<https://www.ncdhhs.gov/divisions/social-services/reports-and-statistics>.

Please note that the summary data shared on the public dashboards will be posted with a one-quarter lag. For example:

- The data posted this month (July 2025) will include data from January 2025 through March 2025.
- The data posted in September will include April 2025 through June 2025, and so on.

In addition, please be reminded that the dashboards currently housed on the secure DSS Directors' SharePoint site will continue to be available for your review with monthly updates. Counties will have the opportunity to review the detailed data for the most recent quarter ahead of the public refresh. This will provide time for data corrections on any of the manually updated measures (such as Foster Care Monthly Visits), any necessary system updates related to data showing incorrectly in the dashboard, and to allow time for general questions or feedback.

If you have any questions regarding the data, please do not hesitate to reach out to your respective CQI representative.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-527-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Thank you for your continued partnership and commitment to transparency and quality improvement.

Sincerely,



Lisa Tucker Cauley
Division Director, Human Services
Child, Family, and Adult, Regional
Support



Carla West
Division Director, Human Services
Child Support, Economic Services, Aging,
and Operations

Cc: Michael Leighs, Deputy Secretary, Opportunity and Wellbeing
Robert Morrell, Director, Human Services Business Information & Analytics (HSBIA)
William "Ben" Rose, Lead Regional Director

DCDL_DIR_02_2025