

DSS Statistics July 2022

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

38 Reports screened this month
23 Screened Out 13 Assessments 2 Investigations
 # 9 Assists
 Families
 # 6 In-Home cases handled during the month
 # 32 Investigations/Assessments Cases handled during the month

FOSTER CARE & ADOPTIONS

# <u>47</u> Children in custody		
# <u>18</u> Relative Placements	# <u>4</u> Out of County	# <u>14</u> In County
# <u>4</u> Trial home placement	# <u>3</u> Out of County	# <u>1</u> In County
# <u>21</u> Foster Care	# <u>17</u> Out of County	# <u>4</u> In County
# <u>1</u> Therapeutic Care	# <u>1</u> Out of County	# <u>0</u> In County
# <u>2</u> CARS/Age 18-21	# <u>2</u> Out of County	# <u>0</u> In County
# <u>1</u> Hospital- Inpatient		

29 Licensed Foster Homes # 7 Number of Children in Homes Licensed by Ashe County
 # 8 Potential Foster Families that have completed Pre-Service; Licensure Pending
 # 12 Potential Foster Families that have not completed Pre-Service; Licensure Pending
 # 58 Children receiving Adoption Assistance
 # 4 Guardianship Assistance
 # 3 Private Adoptions/Home Studies
 # 1 Assists to Other State or Counties
 # 0 CPS Adoptions Completed
 # 21 Parent Support Worker Caseload

 # 17 Children in DSS custody receiving LINKS Services
 # 0 Children who have received permanency (not in DSS custody) receiving LINKS Services

DSS STATISTICS July 2022

ADULT SERVICES

July-22 2022-2023

APS REPORTS:

Received	6	6
Accepted	3	3
Screened Out	3	3
Outreach Visits/Calls/Referrals	3	3

July-22

SAIH Slots Utilized	26
In Home Aide Clients Served	16
Adult Care Homes Monitored	6
Payees Cases	41
Adult Guardianship Cases	46
Adult Case Management Cases	40

CHILD SUPPORT ENFORCEMENT

	July-22	July-21	Goal	% of collection goal actually collected	% of year completed
Collections	\$99,625.40	\$105,837.84	\$1,288,967.31 (Cumulative Total \$99,625.40)	7.73%	8%
CSUP Payment%	70.16%	68.92%	On Track		
Arrears Payment %	29.93%	28.55%	On Track		
Cases under Order	88.31%	83.65%	On Track		
Paternity/Establishment%	88.47%	82.46%	On Track		

Family Support Services Unit
Monthly Totals: JULY 2022

Services Intake

# <u>296</u>	General Services Intake (<i>home repair, food, clothes, etc.</i>)		
# <u>1</u>	APS Intake	# <u> </u>	CPS Intake
# <u>2</u>	Domestic violence victims served	# <u>35</u>	Homeless served
# <u>16</u>	Fishing License	# <u>5</u>	Child Welfare Assists
# <u> </u>	Eye certifications / applications	# <u>4</u>	Adult Services Assists
# <u> </u>	Work Permits		

TANF Programs

# <u>1</u>	WFFA applications	# <u>53</u>	WFFA case management
# <u>2</u>	WFFA recertifications	# <u>1</u>	WFFA ongoing cases
# <u>1</u>	Benefit Diversion applications	# <u>0</u>	Job Search
# <u> </u>	Emergency Assistance applications	# <u>12</u>	Assessments / Information
# <u> </u>	Services to Low Income Families (200%) applications		
# <u>3</u>	Services to Low Income Families (200%) case management		

Child Care Assistance

# <u>4</u>	Applications	# <u>179</u>	Children Served
# <u>3</u>	Recertifications	# <u>19</u>	Centers
# <u>27</u>	Assessments / Information	# <u> </u>	Provider Visits
# <u>77</u>	Case Management	# <u> </u>	Children on Waiting List
\$ <u>90,077.00</u>	Expenditures		
	\$ <u>56,115.00</u> Non Smart Start	\$ <u>33,962.00</u>	Smart Start

Energy Assistance Programs

# <u>13</u>	Crisis Intervention Program (CIP)	# <u>11</u>	Operation Round-Up (ORU)
# <u> </u>	LIEAP	# <u>126</u>	Energy Calls, CM, etc.
		# <u>25</u>	LIHWAP

Parenting Education

# <u> </u>	Individual / Group Sessions	# <u> </u>	Participants
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Employment Services (Non-TANF)

# <u> </u>	ABAWD Assessments / Referrals	# <u> </u>	Job Search
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Refugee Assistance

# <u> </u>	Cash / Medicaid	# <u> </u>	Case Management
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Referrals

# <u>200</u>	Referrals to community agencies (<i>Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.</i>)
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JULY 2022 MONTHLY STATISTIC

<u>FNS & MEDICAID PERFORMANCE MEASURES</u>	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
FNS EXPEDITED APPLICATION TIMELINESS	100.00%	95%
FNS REGULAR APPLICATION TIMELINESS	100.00%	95%
FNS RECERTIFICATION TIMELINESS	99.53%	95%
FNS CLAIMS ESTABLISHED TIMELINESS	100.00%	95%
MEDICAID APPLICATION PROCESSED TIMELY MAD	100.00%	85%
MEDICAID APPLICATION PROCESSED TIMELY ALL OTHERS	98.00%	85%
SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY	100.00%	85%
SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY	100.00%	85%

PROGRAM INTEGRITY

Number of Fraud Reports/Referrals Received	2
Number of Fraud Reports/Referrals Accepted	2
Number of Fraud Reports/Referrals Rejected	0
Number of Fraud Reports/Referrals In Progress	10
Number or Report Referral Cases Investigated	1
Number of Claims Established	1
Overpayment Amount/Actual Dollar Amount of Claims Established	\$4,617.00
Total Number of Active Fraud Cases	9
Amount Collected on All Active Fraud Claims	\$146.00

Date Submitted: 09-19-2022



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 01, 2022

Ashe County Department Of Social Services
Tracie McMillian-Downer, Director
150 Government Circle, Suite 1400
Jefferson, NC 28640

Dear Director,

Attached are Ashe County Department Of Social Services result reports for the for the review performed by NC Division of Social Services on July 19, 2022 by Child Welfare Monitor Kristen Icard.

Review of Programs: Title IV-E Foster Care, IV-E Guardianship Assistance, and Medicaid Administrative Claiming

The specific period under review (PUR) for each program is defined on the individual report. The programs were monitored in accordance with the NC Local Social Service Agencies Monitoring Plan, which can be accessed at <https://www.ncdhhs.gov/divisions/social-services/county-staff-information/monitoring>.

The following is a summary of findings for your agency.

Please refer to the attached reports for a complete review of all findings and any ineligible payments.

Client Identificatio	Program	Monitor's Finding
Cases with no finding of error requiring timely and direct action		4 Total Cases
20060323643	Medicaid Administrative Claiming 340	Non-Error Case
20060341614	Medicaid Administrative Claiming 340	Non-Error Case
20079629494	Medicaid Administrative Claiming 340	Non-Error Case
20079617586	Title IV-E Foster Care Claims	Non-Error Case

For monitoring findings that require action by 8/31/2022 Your agency must take steps are to:

- 1) Concur with the monitoring finding(s) and complete the attached Corrective Action Plan (CAP) and the Payment Adjustment Referral (PAR). Consult with your RCWC, and LBL for assistance as needed. OR
- 2) Appeal the finding(s) by submitting a written appeal via e-mail to the Section Chief and Coordinator for Title IVE.

Should your agency have questions or concerns about the monitoring reports and/or process, please feel free to contact the Child Welfare Monitor or myself at the contact information listed below.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2409 Mail Service Center, Raleigh, NC 27699-2409

www.ncdhhs.gov • TEL: 919-527-6390 • FAX: 919-733-3052

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Ashe

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Monitor: Kristen Icard

Phone: (828) 405-8174

E-Mail: Kristen.Icard@dhhs.nc.gov

Beth Riley, Title IV-E Coordinator

E-Mail: Beth.Riley@dhhs.nc.gov



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

Sincerely,

Beth Riley

Beth Riley

Title IVE Coordinator

Attachments

cc:

Child Welfare Monitor Group : G Duncan, K Icard, N Swim-Wright

Kimaree Sanders, Interim Section Chief - Regulatory and Licensing

Local Business Liaison Group : DSS.LBL@dhhs.nc.gov, DSS.Fiscal.County.Monitors@dhhs.nc.gov

Regional Child Welfare Consultant: Bet (Margaret)Levin

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Page 2 of 2

Monitor: **Kristen Icard**

Phone: **(828) 405-8174**

E-Mail: **Kristen.Icard@dhhs.nc.gov**

Beth Riley, Title IV-E Coordinator

E-Mail: **Beth.Riley@dhhs.nc.gov**



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary

August 31, 2022

Sandra Long, Finance Officer
Ashe County
150 Government Circle, Suite 2500
Jefferson, NC 28640

Dear Sandra Long:

We reviewed your audit report submitted for the fiscal year ended June 30, 2021. The Auditor's Report for Ashe County did not disclose any instances of non-compliance with laws and regulations for which the North Carolina Department of Health and Human Services (NC DHHS) is responsible for resolution.

Accordingly, no corrective action plan is necessary, and resolution of this audit is closed with respect to programs of financial assistance administered by the NC DHHS. If you have questions, please contact Sharmela Snell, via email at sharmela.snell@dhhs.nc.gov or phone at (919) 527-6852.

Sincerely,

KODY H. KINSLEY
SECRETARY

 Digitally signed
by Lisa Allnutt
Date: 2022.08.31
14:57:12 -04:00

Lisa Allnutt, CIA, CISA, CRMA
OIA Senior Manager - Risk Management, Compliance and Consulting

cc: Todd McNeill (Chairman), Adam Stumb (County Manager), Tracie McMillan Downer (DSS Director), Betty Dumas-Beasley (DHHS DHB), Mary Spivey (DHHS DHB), Odessia Houston (DHHS DHB), Jonelle Berky Marable (DHHS DHB), Richard Stegenga (DHHS DSS), Tracie Miller (DHHS DSS), Susan Osborne (DHHS DSS), Judy Hopkins (DHHS DSS)

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • OFFICE OF THE INTERNAL AUDITOR

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