

Ashley Honeycutt

From: Tracie McMillan-Downer <traciemcmillan@ashecountygov.com>
Sent: Saturday, July 24, 2021 3:09 PM
To: Ashley Honeycutt
Cc: Adam Stumb
Subject: DSS presentation materials
Attachments: Ashe Result CoverLetter_7.'21.docx

Ashley,

Please include this attachment for the Commissioners for the next meeting in which I have a report to give. I believe it is September 20, 2021.

Thank you

Tracie McMillan Downer
Director, Ashe Department of Social Services

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150 Government Circle, Suite 1400
Jefferson, NC 28640





NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations
for Human Services

July 23, 2021

Tracie McMillan Downer, Director
Ashe County Department of Social Services
150 Government Circle Suite 1000
Jefferson, NC 28640

Dear Tracie McMillan Downer:

Attached are Ashe County's Title IV-E Adoption Assistance, Title IV-B 2 Family Reunification and Social Services Block Grant Result Reports for the CARA review performed by NC Division of Social Services on July 14, 2021. The programs were monitored in accordance with the NC Local Social Service Agencies Monitoring Plan, which can be accessed at <https://www.ncdhhs.gov/divisions/social-services/county-staff-information/monitoring>.

Ashe County correctly determined and utilized Title IV-E Adoption Assistance, Title IV-B 2 Family Reunification and Social Services Block Grant eligibility for all the cases reviewed for the period under reviewed. Please refer to the attached result reports for a complete review of all findings.

Your agency has no monitoring findings that require action.

Should your agency have questions or concerns about the monitoring reports and/or process, please feel free to contact Child Welfare Monitor by email at Gloria.Duncan@dhhs.nc.gov or by telephone at 910-373-1210 or me by email at Evan.Friedel@dhhs.nc.gov, or by telephone at 336-922-0370.

Sincerely,

Evan Friedel

Evan Friedel

IV-E / Child Welfare Monitoring Coordinator

Attachments

Cc:

Linda Waite, Section Chief -Regulatory & Licensing
Regina French, Fiscal Compliance Monitor
Gloria Duncan, Child Welfare Monitor
Pamela Graham, Local Business Liaison
Holly McNeill, Regional Child Welfare Consultant

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD WELFARE SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2406 Mail Service Center, Raleigh, NC 27699-2406

www.ncdhhs.gov • TEL: 919-527-6340 • FAX: 919-715-6714

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Ashley Honeycutt

From: Kelly Surber <kellysurber@ashecountygov.com>
Sent: Monday, August 30, 2021 8:44 AM
To: Ashley Honeycutt
Subject: DSS July Stats
Attachments: July 2021.pdf

Good morning, Ashley!

I've attached our stats for the 9-20 meeting. Please let me know if you need anything else. I think we are presenting June and July together.

Thanks,
Kelly

DSS Statistics June 2021

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

# <u>22</u> Reports screened this month <u>10</u> Screened Out	<u>9</u> Assessments	<u>3</u> Investigations
# <u>10</u> Assists	<u>41</u> Parent Support Worker Caseload	
Families		
# <u>8</u> In-Home cases handled during the month		
# <u>38</u> Investigations/Assessments Cases handled during the month		

FOSTER CARE & ADOPTIONS

# <u>73</u> Children in custody		
# <u>19</u> Relative Placements	# <u>5</u> Out of County	# <u>14</u> In County
# <u>7</u> Trial home placement	# <u>6</u> Out of County	# <u>1</u> In County
# <u>41</u> Foster Care	# <u>26</u> Out of County	# <u>15</u> In County
# <u>2</u> Therapeutic Care	# <u>2</u> Out of County	# <u>0</u> In County
# <u>4</u> CARS/Age 18-21	# <u>0</u> Out of County	# <u>4</u> In County
# <u>0</u> Hospital- Inpatient		
# <u>26</u> Licensed Foster Homes		
# <u>11</u> Potential Foster Families that have completed Pre-Service; Licensure Pending		
# <u>17</u> Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending		
# <u>46</u> Children receiving Adoption Assistance		
# <u>0</u> Guardianship Assistance		
# <u>1</u> Private Adoptions/Home Studies		
# <u>1</u> Assists to Other State or Counties		
# <u>0</u> CPS Adoptions Completed		
# <u>24</u> Children In DSS custody receiving LINKS Services		
# <u>1</u> Children who have received permanency (not in DSS custody) receiving LINKS Services		

DSS STATISTICS June 2021

ADULT SERVICES

June-21 2020-2021 YTD

APS REPORTS:

Received	14	158
Accepted	7	69
Screened Out	7	90
Outreach Visits/Calls	5	79

June-21

SAIH Slots Utilized	24
In Home Aide Clients Served	16
Adult Care Homes Monitored	6
Payees Cases	33
Adult Guardianship Cases	52
Adult Case Management Cases	37

CHILD SUPPORT ENFORCEMENT

	June-21	June-20	Goal	% of collection goal actually collected	% of year completed
Collections	\$110,807.06	\$135,134.75	\$1,307,246.00 (Cumulative Total \$1,382,489.37)	106%	100%
CSUP Payment%	68.18%	66.87%	On Track		
Arrears Payment %	69.06%	65.64%	On Track		
Cases under Order	84.64%	84.91%	Not On Track		
Paternity/Establishment%	93.44%	102.12%	Not On Track		

Family Support Services Unit
Month:

Services Intake

272 General Services Intake (*home repair, food, clothes, etc.*)
1 Domestic violence victims served # 6 Homeless served

TANF Programs

54 WFFA, Emergency Assistance, Services to Low Income Families
Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 106,955.00 Expenditures
\$ 106,955.00 Non Smart Start \$ 0.00 Smart Start
22 Children on Waiting List # 190.00 Children Served

Energy Assistance Programs

1 Crisis Intervention Program (CIP) # 22 Operation Round-Up (ORU)
0 LIEAP # 71 Energy Calls, CM, etc.

Referrals

119 Referrals to community agencies
(*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

Performance Measures

Goal

Energy

100 % Timeliness of Applications 95%

Work First

100 % Timeliness of Applications 95%

100 % Timeliness of Recertifications 95%

NA % All Families Participation Rate 50%

NA % Two Parent Families Participation Rate 90%

Subsidized Child Care Assistance

100 % Timeliness of Applications 95%

JUNE 2021 MONTHLY STATISTIC

<u>FNS & MEDICAID PERFORMANCE MEASURES</u>	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
<u>FNS EXPEDITED APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS REGULAR APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS RECERTIFICATION TIMELINESS</u>	100.00%	95%
<u>FNS CLAIMS ESTABLISHED TIMELINESS</u>	100.00%	95%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> MAD	100.00%	85%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> ALL OTHERS	100.00%	85%
<u>SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY</u>	100.00%	85%
<u>SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY</u>	100.00%	85%

PROGRAM INTEGRITY

<u>Number of Fraud Reports/Referrals Received</u>	1
<u>Number of Fraud Reports/Referrals Accepted</u>	1
<u>Number of Fraud Reports/Referrals Rejected</u>	0
<u>Number of Fraud Reports/Referrals In Progress</u>	4
<u>Number or Report Referral Cases Investigated</u>	1
<u>Number of Claims Established</u>	1
<u>Overpayment Amount/Actual Dollar Amount of Claims Estalbished</u>	\$374.00
<u>Total Number of Active Fraud Cases</u>	23
<u>Amount Collected on All Active Fraud Claims</u>	\$93.00

Date Submitted: 8-16-2021

DSS Statistics July 2021

CHILD PROTECTIVE SERVICES Intake, Investigations, Assessments, Courtesy Assists, COI's & In-Home Services

#	26	Reports screened this month			
8	Screened Out	16	Assessments	2	Investigations
#	5	Assists		42	Parent Support Worker Caseload
		Families			
#	7	In-Home cases handled during the month			
#	33	Investigations/Assessments Cases handled during the month			

FOSTER CARE & ADOPTIONS

#	73	Children in custody			
#	16	Relative Placements	#	4	Out of County
#	15	Trial home placement	#	6	Out of County
#	36	Foster Care	#	25	Out of County
#	2	Therapeutic Care	#	2	Out of County
#	4	CARS/Age 18-21	#	0	Out of County
#	0	Hospital- Inpatient	#	4	In County
#	27	Licensed Foster Homes			
#	12	Potential Foster Families that have completed Pre-Service; Licensure Pending			
#	16	Potential Foster Families that have <u>not</u> completed Pre-Service; Licensure Pending			
#	47	Children receiving Adoption Assistance			
#	0	Guardianship Assistance			
#	1	Private Adoptions/Home Studies			
#	2	Assists to Other State or Counties			
#	0	CPS Adoptions Completed			
#	22	Children in DSS custody receiving LINKS Services			
#	1	Children who have received permanency (not in DSS custody) receiving LINKS Services			

DSS STATISTICS July 2021

ADULT SERVICES

July-21 2021-2022 YTD

APS REPORTS:

Received	21	21
Accepted	9	9
Screened Out	12	12
Outreach Visits/Calls/Referrals	12	12

July-21

SAIH Slots Utilized	24
In Home Aide Clients Served	16
Adult Care Homes Monitored	6
Payees Cases	35
Adult Guardianship Cases	53
Adult Case Management Cases	36

CHILD SUPPORT ENFORCEMENT

	July-21	July-20	Goal	% of collection goal actually collected	% of year completed
Collections	\$105,837.84	\$121,920.99	\$1,307,246.00 (Cumulative Total \$105,837.84)	8%	8%
CSUP Payment%	68.92%	68.44%	On Track		
Arrears Payment %	28.55%	30.86%	Not On Track		
Cases under Order	83.65%	84.77%	Not On Track		
Paternity/Establishment%	82.46%	88.32%	Not On Track		

Family Support Services Unit
Month: July 2021

Services Intake

234 General Services Intake (*home repair, food, clothes, etc.*)
1 Domestic violence victims served # 5 Homeless served

TANF Programs

87 WFFA, Emergency Assistance, Services to Low Income Families
Case Management & Job Search, Assessments & Information

Subsidized Child Care Assistance

\$ 86,786.00 Expenditures
\$ 53,187.00 Non Smart Start \$ 33,599.00 Smart Start
25 Children on Waiting List # 180.00 Children Served

Energy Assistance Programs

12 Crisis Intervention Program (CIP) # 31 Operation Round-Up (ORU)
0 LIEAP # 99 Energy Calls, CM, etc.

Referrals

130 Referrals to community agencies
(*Food banks, Daymark, HUD, Vocational Rehab, BROOC, A.S.H.E, ARC, etc.*)

Performance Measures

	Goal
<i>Energy</i>	
<u>100</u> % Timeliness of Applications	95%
<i>Work First</i>	
<u>100</u> % Timeliness of Applications	95%
<u>100</u> % Timeliness of Recertifications	95%
<u>NA</u> % All Families Participation Rate	50%
<u>NA</u> % Two Parent Families Participation Rate	90%
<i>Subsidized Child Care Assistance</i>	
<u>100</u> % Timeliness of Applications	95%

JULY 2021 MONTHLY STATISTIC

FNS & MEDICAID PERFORMANCE MEASURES

	<u>Percent Processed Timely</u>	<u>Required State Processing Standard</u>
<u>FNS EXPEDITED APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS REGULAR APPLICATION TIMELINESS</u>	100.00%	95%
<u>FNS RECERTIFICATION TIMELINESS</u>	98.18%	95%
<u>FNS CLAIMS ESTABLISHED TIMELINESS</u>	100.00%	95%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> <u>MAD</u>	100.00%	85%
<u>MEDICAID APPLICATION PROCESSED TIMELY</u> <u>ALL OTHERS</u>	98.00%	85%
<u>SAA (Special Assistance for Aging) APPLICATION PROCESSED TIMELY</u>	100.00%	85%
<u>SAD (Special Assistance for Disabled) APPLICATION PROCESSED TIMELY</u>	100.00%	85%

PROGRAM INTEGRITY

<u>Number of Fraud Reports/Referrals Received</u>	1
<u>Number of Fraud Reports/Referrals Accepted</u>	1
<u>Number of Fraud Reports/Referrals Rejected</u>	0
<u>Number of Fraud Reports/Referrals In Progress</u>	4
<u>Number or Report Referral Cases Investigated</u>	1
<u>Number of Claims Established</u>	0
<u>Overpayment Amount/Actual Dollar Amount of Claims Estalbished</u>	\$0.00
<u>Total Number of Active Fraud Cases</u>	21
<u>Amount Collected on All Active Fraud Claims</u>	\$93.00

Date Submitted: 9-20-2021